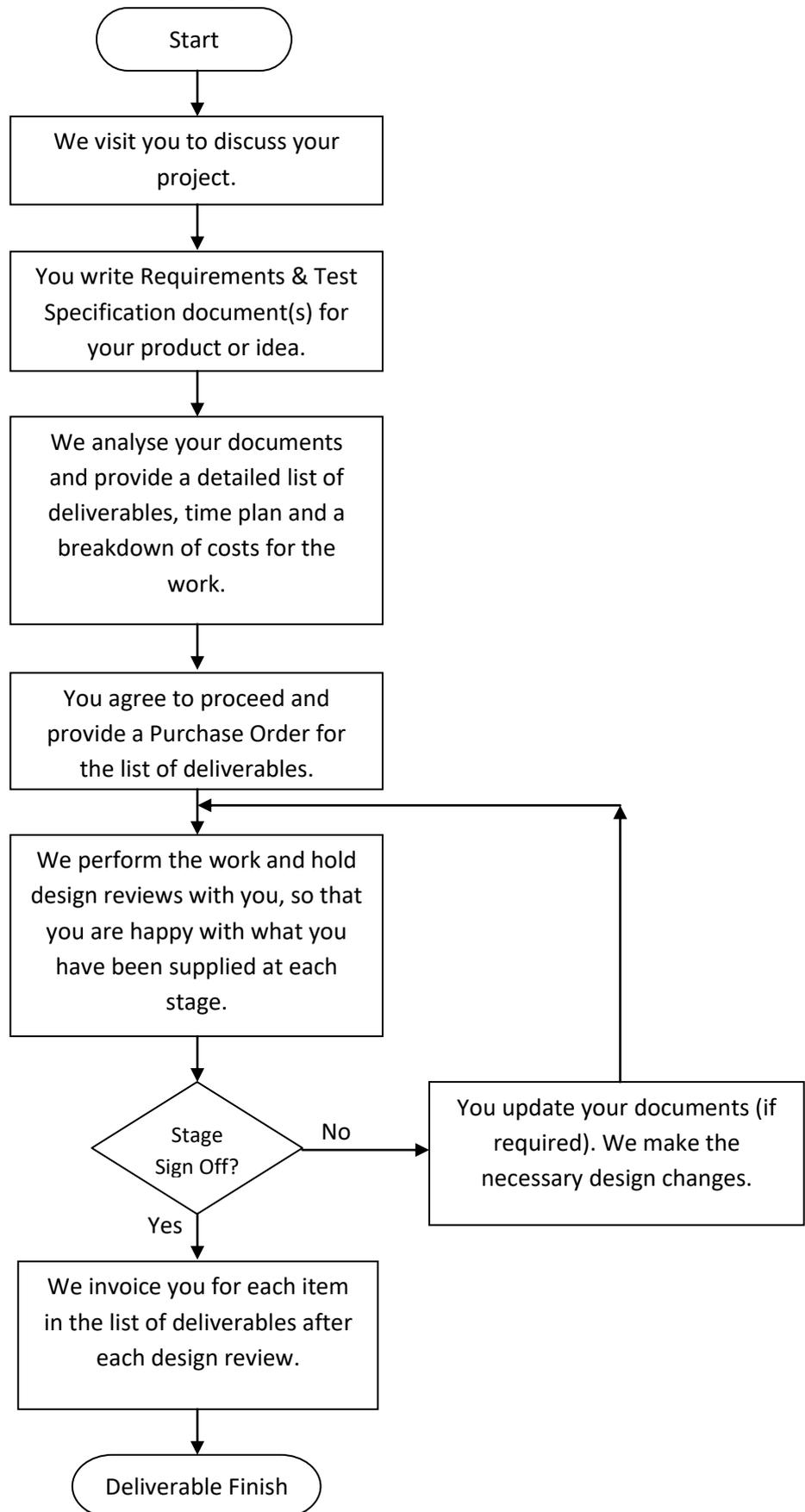


CarbonNano Design Services Guide



Notes:-

We design the product to your requirements, we are happy to advise you on what we think is possible to achieve, and good design practice, but it is your responsibility to write your requirements into an official document. We encourage you to be as specific as possible.

Our costs and time plans are based upon your requirements, we try not to leave anything to chance and we will provide a detailed breakdown of the work involved including a list of deliverables.

We hold design reviews with you for each of the list of deliverables within the scope of the requirements. Once signed off, we invoice you for the work we have performed for each deliverable; therefore you make several payments as the design progresses.

If you change or add to your requirements, we will endeavour to be as accommodating as possible; we understand that especially with prototypes that ideas change. However, if we consider that there is a cost impact to us due to the change, we reserve the right to make additional charges. We will ask you to update your documentation before we commence with any work with changes. We will also ask you to update your purchase order.

On the rare occurrence that we have failed to design to your requirements, we will not charge for any remedial work to correct the design. However, this cannot apply to:-

- UKCA/CE compliance testing as the reason for the failure may be the nature of your design. We will do everything we can to achieve a design that should pass UKCA/CE testing but we cannot guarantee a pass. Therefore any UKCA/CE compliance remedial work is charged in addition.
- Research projects where you have asked us to see if your idea is possible to design, we may need to perform a lot of work to come to the conclusion that what you asked to see was possible actually is not possible.
- You don't like the "look and feel" of the product. We ask you to provide concept drawings of what you want the product to look like, we design with that in mind.

All design work except testing is performed on a "fixed fee" basis (except additional charges as explained above). However testing of the designs is not included as part of the fixed fee costs and is charged at an hourly rate. The reason for this is that the amount of time it takes to test a design cannot be quantified until the design is finished. This also includes UKCA/CE testing.

Any of our existing intellectual property that we provide for the design on your behalf remains the property of CarbonNano and we licence that intellectual property to you. This is usually free of charge or included into the design costs; however in certain circumstances we would require you to sign a licence agreement to use that intellectual property in your products. Any intellectual property that you bring to the design that is new to CarbonNano remains yours.

If we write new software on your behalf, the source code is provided to you. If we use our own source code as part of your design, we will supply either compiled libraries or licence our source code to you, whichever may be applicable. You are not permitted to change source code that we licence to you.

Please refer to our Terms & Conditions and Policies (available on our website) for a full explanation.